

Loadmaster – Access Denied message on LOCAL.DAT immediately after updating program.

You may get an error message and the program stops with a large warning window. It may occur immediately after installing a new version of the program.

If you click on the button in the lower left (with two chevrons on it) then you get an explanatory message. These instructions resolve any message relating to Access Denied on LOCAL.DAT

If you get a warning about Analysis file sizes being wrong then see the alternate Setup Guide instructions. (Downloadable from the web site)

An error with LOCAL.DAT is due to security in Windows and means that the program was previously installed under a particular user and that's not you!

Go into My Computer then Local Disk C: and the folder ProgramData (not Program Files) and you will find a directory called ZIPZAP Computers Limited.

Enter this directory and you will see a folder called LOADMASTER. Right-click on this and choose PROPERTIES.

Click on the SECURITY tab. Half way down you will see a button that says EDIT. Click this.

You will get a new screen with a list of users. Click on the ADD button.

Add a user called **Everyone**

Hit the CHECK button. It will be accepted. Click on Everyone in the table. Put a tick in Full Control at the bottom and hit the APPLY button.

Now OK and come out. You can now access the system.